



Notice to Customers

Federal Universal Service Charge (“FUSC”) Rate, Effective 1/1/2024

Action taken by the Federal Communications Commission (“FCC”) has resulted in an increase in the federal universal service charge (“FUSC”) rate. Effective January 1, 2024, the FUSC will be calculated by multiplying your interstate service charges by the new rate of 34.6 percent. For wireless services, the FUSC amount is calculated by multiplying certain wireless service charges by the new rate of 12.8 percent.

If you have questions regarding this notice, please contact FOCUS Broadband at 910-754-4311 or 888-367-2862 (toll-free).

FOCUS Broadband Regulatory Notice